

Booking Procedures, Terms & Conditions

How to Make a Booking and note,

Please make bookings by using our reservation system, email or fax.

Once your travel package is confirmed we will then issue an invoice by fax or email.

PRICES:

All prices are quoted 'per person' unless otherwise stated. Land component prices are priced in Japanese Yen (JPY) and trip payments made in Japanese Yen (JPY). The offer, prices and all terms and conditions in the brochure, on our website and all our promotional material are subject to change or withdrawal without notice prior to final payment being received by Fun Fan JPN.com.

All Payment Methods (including credit cards) cancellation fee, etc., is done in between you and Fun Fan JPN.com (JOINT ONE Co., Ltd.) by Paypal or direct account payment.

You should pay 4 percent (%) of full payment as use payment system charge. If you canceled after reservation was determined. And If there are balance, We refund it.

But should pay as cancel charge mentioned on condition if you canceled in a 21days prior trip departure.

Please note, all bookings will be confirmed when the booking fee is received into our account and Names of each passenger traveling are provided to us.

Please read the booking conditions carefully as they incorporate the basis upon which bookings are accepted by JOINT ONE Co., Ltd. JOINT ONE Co., Ltd. will make the reservation and handling business. Please refer to the travel conditions manuals for travel conditions.

1. Type of Travel contract.

1-1. Recruitment Type Plan Travel contract:

We offer this travel is recruited planned and operated by JOINT ONE Co., Ltd. and contracted with JOINT ONE Co., Ltd. Fun Fan JPN is website and travel product rabel name of ours. We offer part of travel as Recruitment Type Plan Travel. We refer to this travel as Recruitment Type Plan Travel contract. In addition, to contract contents and condition and other conditions, the conditions below are described on each course and given the document (referred to as "final itinerary") before the departure. These conditions are part the Travel Industry Terms Recruitment Type Plan (Packaged Tour) Travel contract.

1-2. Taylor made Type Plan Travel contract:

We offer this travel is Taylor made travel according your request.

2. Booking and Price of travel contract: To secure your booking, a 20% deposit or payment in full if price is under 30,000yen is required within 7days; otherwise your reservation will be automatically canceled. Some reservations may require a deposit payment inside the standard 3 days and an increased deposit to secure the booking. Payment of a deposit indicates acceptance of these conditions. Please note all bookings will be secured when deposit or payment in full is made.

(1) We will issue the Booking Sheet and reservation system and payment with the deposit fee. (this is sometimes referred to as the application fee). This fee is used for part of cancellation and penalty fees, if required.

(2) All Payment Methods (including credit cards), cancellation fees, etc., is done between you and JOINT ONE Co., Ltd. (Fun Fan JPN.com)

(3) Please make all reservations by telephone, e-mail and website online. When doing so, please make all deposits (application fee) to JOINT ONE (Fun Fan JPN) within three days. We are agreement with all reservation contracts.

If no payment and reservation sheet has not we received, it will be handed as a failed. We will have confirmed as no reservation and no booking.

(4) Travel contract is concluded when in agreement with the contract and the deposit is received.

(5) Deposit fee (per person)
(6) Please let us know at the time of your initial booking if you need special consideration or assistance for travel participation. We will make effort to be as accommodating as possible

3. Application conditions:

(1) If you are under 20 years of age and are participating alone, or if all the group's participants are under 20 years of age, you must have a signed guardian agreement. Guardian agreements are available on our website.

Please print the PDF and fax or scan and email the completed and signed application.

(2) For specific travel purposes intended for a specific journey, clientele, age, qualification, or if the skills and other conditions do not meet, our specified conditions, we reserve the right to refuse your application.

(3) Please disclose when making your book if you are currently:

a) Suffering from a chronic disease,

b) Are in impaired health,

c) Have a heart condition,

d) Pregnant, or If you have a handicap.

We will do everything possible to accommodate all needs and required care.

Should you have any of the above, you may be asked to submit a medical certificate.

However, we have the right to refuse or cancel your participation or recommend other travel options should your circumstances not allow for safe and smooth travel conditions or if the itinerary cannot accommodate the traveler or any caregiver or travel companion or it will hinder the other travelers in the group.

(4) Generally, the Company is, in the case body (1) (2) (3), if your contact is needed than the Company, (1) and (2) from the date of sign up, (3) from the date of the offer we will contact you within one week as.

(5) Should the customer become ill during travel and the company determines that a diagnosis or medical treatment by a doctor is necessary, we will take the measures necessary to ensure the smooth implementation of travel.

All expenses will be paid by the customer in this situation.

(6) Individual action by the convenience of our customers can not be in principle.

However, you may want to accept a separate condition by course. Travelers may not go off on their own during a guided tour; they must follow all our guidelines, rules and regulations. However, if you would like a more flexible itinerary, there are other travel options and tour available. Please ask one of our consultants for other tours and packages.

(7) We have the right to refuse your application and participation should you be deemed to be a nuisance to other customers and restricting the smooth implementation of travel for other customers.

(8) We have the right to refuse your application and travel if your participation will restrict the circumstances of our business.

4. Contract Document and final itinerary:

(1) After the conclusion of the contract provided for in paragraph (3), these travel conditions form part of the contract.

(2) The company will issue the time and place of meeting, transportation institutions used, accommodation facilities with the exact start date to our customers with the final itinerary describing the definite information the day before travel commences seven days before the start of travel, except in the cases described in the pre-contract documents. If your reservation is made less than seven days before travel, it will be issued at that time.

(3) Our obligations and travel arrangement and management of our travel services scope are described on the final itinerary.

5. Payment of the travel price.

Payment is day by 14 days prior the departure date.

Please pay by the due date our company has specified if you have reserved within 14 days before the day of departure.

6. The application of the travel price

(1) There are no special price noted to participating customers over 12 years old, the price will be the Adult price. Children's price is for kids above six (6) years old (above three (3) years old in case of airplane tours) and below 12 years old. Children less than three (3) will be Free of Charge.

(2) The travel price is displayed for each course. Please confirm the departure date and number of travelers.

Please note, it might be change by each facility.

7. Included in the tour price

(1) Fare of transportation (economy airplane seat (unless otherwise noted)), accommodation, meals, consumption tax and other taxes, passenger facility charges (if required by the airport) and other costs noted in the itinerary.

(2) All tours are inclusive of tour conductor and necessary tips and the conductor expenses.

Please Note, Regarding Tailor made tour is Excluding.

8. Not included in the tour price

Inclusive to the tour is everything listed in paragraph seven (7); anything not listed is not included in the trip price.

Please Note, Regarding Tailor made tour is Excluding.

9. Change of travel content

We reserve the right to change the travel contract after the signing of the travel contract for the reasons listed below:

We can cancel or change the trip and change the contract below in the case of natural disasters, weather conditions, riots, transportation and accommodation facilities service of the discontinuation and if we:

• Cannot provide service according to original flight plan.

• Are instruction from the public/government office to do so.

• Reason that our not within our control.

If travel in accordance with the itinerary in the brochure is not possible in a safe and smooth manner, or it becomes impossible if a risky, we reserved the right to cancel or change the trip.

We will describe to customers beforehand and promptly explain why this tour is not possible and this reason is beyond our control.

But we reserve the right to change the itinerary in emergency situations and with explanation after the fact.

10. Change of travel price

(1) The company has a right to change the travel price listed. For example, operational fares for the used transportation, when the fare has greatly exceeded the normal range by the change of the economic conditions. In that case, we will notify the customers more than 15days from the day before the trip departure date.

(2) We can change the travel fee listed by changing the travel contents caused by reasons listed in paragraph nine (9), when the travel expenses require increases for the carried trip.

(3) The company will reduce the travel costs by the change in travel price should there be a decrease in the cost to travel.

11. Customers of alternation

(1) The customer can concede their position in the contract with agreement of the company by paying the cancellation fee set forth in paragraph 14.

However, in this case, the customer is responsible for completion of all prescribed forms required by our company and payment of the predetermined amounts as instructed.

(2) Above Contract will accept when agreement from our company.

In case of it will not take effect without written agreement from our company.

12. Cancellation travel contract by customers

(1) Customers will be able to cancel the travel contract at any time by to pay a cancellation fee as set forth in paragraph 14.

(2) Customers if applicable to the following will be able to cancel the travel contract without cancellation fee:

A. When significant changed of the contract content has been made by the us.

B. When the travel price has been increased revised on the basis of Section 10.

C. In case of Natural disasters, weather conditions, riots, transport and accommodation facilities service of the discontinuation and we

• Cannot provide service according to original flight plan.

• Instruction from government/public office If travel in accordance with the itinerary in the brochure, and safe and smooth implementation is not possible, or it becomes a risk.

D. When the company has not issued the final itinerary until a date to be fixed separately for customers.

E. When travel carried has become impossible in accordance with the contract document by the company.

13. Cancellation and discontinuation of travel contract by the Company

(1) Our company can cancel the travel contract when the customer does not pay the travel price up to our prescribed date.

At that time, in order to absolve the contract, the customer must pay the penalty of the amount equivalent to the cancellation fee.

(2) If you correspond to each of the following, the Company may cancel the travel contract.

A. When the customer is not fulfill revealed that Company's pre-explicit gender, age, qualification, skill other travel participation conditions.

B. It was found to be intolerable to the trip When customers disease or by necessary assistant is absence or other reasons.

C. If the customer has been recognized to be a nuisance to other customers, or there is a possibility that their actions may hinder the smooth implementation of group behavior.

D. When the customer's demand exceed the reasonable range of company responsibility within the contract. E. When you have a prescribed minimum number of people travelling as a group, should this minimum not be met, the company will notify possible cancellation 13 days prior to travel for overnight trips and three (3) days prior to travel for day trips.

F. If the lack of snowfall in travel for the purpose of skiing, when travel conditions that we express in advance are not fulfillment, or when risk is very large.

G. In case of Natural disasters, weather conditions, riots, transport and accommodation facilities service of the discontinuation,

• Cannot provide service according to original flight plan.

• Instruction from government/public office If travel in accordance with the itinerary in the brochure, and safe and smooth implementation is not possible, or it becomes a risk.

(3) The company will refund the full amount of travel price, less the application fee, that has already been paid when releasing the travel conditions by paragraph (2).

14. Cancellation fee.

(1) Should you wish to cancel the travel contract prior to travel, you will be responsible to pay the appropriate cancellation fee set up in the rates below.

Cancel date	Cancellation fee	
	Morning departure / Day trips	All other trips
Counting from prior day of the trip start date		
1. Cancellation 21st day prior the trip.	0%	0%
2. Cancellation 20th-7th day prior the trip.	0%	20%
3. Cancellation 10th-8th day prior the trip.	20%	20%
4. Cancellation 7th-3rd day prior the trip.	30%	30%
5. Cancellation day prior the trip.	40%	40%
6. Cancellation appointed day without paragraph 7.	50%	50%
7. Cancellation after start of trip and no show without contact	100%	100%

to pay a penalty fee as mentioned in the above rates.

(4) For the purpose of determining travel start date, the company considers travel to have commenced when customer departs on route to destination.

*Date counting is only working day and accept is only working time (exclude holiday) in Japan times.

If we received notice out of time of working, It will count as next day.

15. Cancellation after trip was commenced.

(1) Should there be a reason that the customer does not receive all services provided in accordance with the contract document, the customer will be able to cancel the contract of the portion relating to the travel service provision not completed. In this case the company, out of the travel price, will refund the portion related to the provision of the travel services that became undeliverable to customers.

(2) Cancellation by our company.

2-1. We, even after the trip starts in the following cases, may cancel the travel contract to explain why customers.

A. It was found to be intolerable to the trip When customers disease or by necessary assistant is absence or other reasons.

B. If the customer has been recognized as have a nuisance to other customers, or there is a possibility that hinder with the smooth implementation of group behavior.

C. In case of Natural disasters, weather conditions, riots, transport and accommodation facilities service of the discontinuation,

• Cannot provide service according to original flight plan.

• Instruction from government/public office If travel in accordance with the itinerary in the brochure, and safe and smooth implementation is not possible, or it becomes a risk.

2-2. Effect and refund of canceled travel/contracts.

Should the number of people in your traveling group change, you may be responsible for any cost variations incurred by the company due to changed accommodation and/or transport arrangements.

(2) You will be required to pay the cancellation fee if you are unable to pay the entire remainder of your trip by the cancellation due date. Our company is not responsible for any services charges incurred by your credit card company or other payment methods. The company will contact you if payment has been declined and offer a different payment option, however if not action is taken, you will be required to forfeit your deposit.

(3) When the travel price is not paid by the due date, our company will assume that the customer has canceled the travel contract. If canceled after the due date, you have

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Even when the cancellation of the travel contract has been performed by 1-1 of this paragraph (2), contract for travel services that the customer has already received the company will assume have been effectively fulfilled. The Company out of the travel price, will refund / subtract the amount of the following.

From the portion of the amount the customer has paid towards the travel services that have not yet been delivered A Penalty fee, Other charges already paid, or it must be paid expenses.

When the Company has canceled the travel contract by the A and C of 1-1 of this paragraph (2), We will assist in making arrangements for returning the customer to the starting point in the customer's travel, depending on the customers requirements.

16. Refund the Travel price.

If the company has reduced the travel price pursuant to the provisions of paragraph 10, or if the customer or company has canceled the travel contract pursuant to the provisions from paragraph 12 to paragraph 15, Within seven days for a refund of the canceled portion of travel before you travel start, counting from the date of cancellation Within 30 days for a refund of canceled after reduction and travel started, counting from the next day of the trip finish date as described in the contract document.

17. Group contract.

(1) The Company will apply the provisions of this chapter for the conclusion of contract of a number of travelers the responsible representative (hereinafter referred to as "contract responsible person.") The provisions are booking recruitment type plan travel contract to travel the same path at the same time.

(2) Contract responsible person.

A. Our Company accepts recruitment that signed a special agreement, contract responsible (representative) person shall have any right of representation on the conclusion of recruitment type plan travel contract that make up the group traveler (hereinafter referred to as "Participant") it is assumed that, transactions related to travel business relating to the group is done in between the contract responsible person.

B. Contract responsible person must submit Participant list to our company until the day that we define.

C. We do not assume any responsibility about to the contract responsible person's relationship to participant and has no responsibility to the debt of any participant or obligation of the future.

D. Our company considers If the contract responsible person does not accompany the group, after the trip has started, A participant must be appointed in advance as a contract responsible person by contract responsible person.

18. Itinerary management

(1) The tour guide will accompany if mentioned on the itinerary, tour guide will accompany the whole journey. The contents of the service performed by the tour guide, it will assume the duties required for the smooth implementation of the schedule stipulated in the contract documents in principle. While traveling you will follow the tour guide instructions to allow for the smooth implementation of the schedule. Tour guide of the business is available during the hours 8:00 to 20:00.

(2) The local tour guide will accompany with if mentioned on the itinerary, local tour guide will accompany until the departure from the arrival at the travel destinations in principle. Local Tour guide of the business will conform to the Tour guide business in this section (1).

(3) The local staff guidance will display course, Tour guide will not accompany, but the local staff will do the work necessary for facilitating the travel.

(4) Tour guide may not accompany each Individual type plan. The Company will give you a coupon or the like necessary for the customer to receive the provision of travel services, procedures for receiving the provision of travel services, these sections may require you to go on your own.

(5) In the case Tour guide is not accompanying and local staff are not supplied for guidance; please go on your own. In the case where the grounds for requiring the change of the contents of the service by bad weather occur, arrangements and the necessary procedures for alternative service will be made.

(6) We reserve the right to take measures as necessary in cases where we consider

The Traveler to be in a condition requiring attention and/or protection due to sickness and/or injury. In such a case, unless the cause of such a condition is not attributed to us, the expenditure required for the said measures shall be borne by said Traveler and shall be payable by the Traveler on or before the date as specified by us, by a method as designated by us. This shall apply unless the cause of said condition is attributed to our actions.

and/or injury. In such a case, unless the cause of such a condition is not attributed to us, the expenditure required for the said measures shall be borne by said Traveler and shall be payable by the Traveler on or before the date as specified by us, by a method as designated by us. This shall apply unless the cause of said condition is attributed to our actions.

19. Our responsibility and disclaimer.

(1) We shall be accountable for the compensation of damages suffered by the Traveler intentionally or negligently by us, or by our agent who has been engaged by us to make arrangements on our behalf.

(2) We shall compensate to a maximum limit of ¥150,000 per Traveler (except in cases where the damage was caused by us intentionally, or was a direct result of our negligence/fault). This paragraph will apply when you told /notified us of the damage no later in 14 days before.

(3) We are not responsible for this section (1) in principle if the customer by their own actions suffers loss, damages or injury

A. We are not responsible for case of Natural disasters, weather conditions, riots, transport and accommodation facilities service, instruction from public office and our not involved reason of the discontinuation. With the exception of the case referred to in the preceding paragraph.

B. Accident while free time.

C. Food poisoning.

D. Theft.

E. Such as delay-service stop schedule change, route change of transportation or, shorter change-destination stay time of travel schedule caused by these.

20. Special Compensation

(1) We shall pay compensation and a solatium of the amount set beforehand for

damage caused to the life, body or baggage of the Traveler while he/she is participating in a Customized Tour, in accordance with the provision of the separate Rules of Special Compensation, regardless of whether or not the damage has been caused due to our responsibility under the preceding paragraph 19.01.

• Death security deposit 15 million yen.

• Hospitalization 2~20 million yen.

• Outpatient 1-50000 yen

• Baggage loss compensation is up to ¥150,000 per customer / per person (However, per compensation goods for one you have limits to 100,000 yen)

• The following cases will be outside the scope of special compensation.

Excludes alterations caused by the lack of seats in the transportation facilities or the lack of rooms in the accommodation or other facilities despite the fact that the said Tour Service is provided by the transport and accommodation facilities.

(2) We do not pay compensation and solatium of this section (1) in the following cases.

A. When Customers damage that was incurred during the (recruitment group or package) type plan travel participation,

B. your willful driving drunk or

C. illnesses.

Or if not included in other (recruitment group or package) type travel, skydiving, luge, bobsleigh, hang gliding boarding, gyro plane boarding, ultralight aviation (such as a motor hang gliding), mountain climbing (those that use the equipment, such as climbing gear),

go-karts, other such as snowmobiles in your free time.

Also, we do not cover any damage to; Magnetic tape of personal items, a magnetic disk, CD-ROM, an optical disk such as information devices (computers and peripheral devices such as terminals), such as those recorded on the recording medium can be performed directly treated by accidents was during dangerous movements.

(3) In the following cases shall our company is that both damages obligation and compensation payment obligations have been fulfilled. Even if the bearer by overlapping damages obligation by the compensation payment obligations and paragraph 19 (1), when one of the obligations have been fulfilled.

[Recommended domestic travel damage insurance]
 During your trip, illness, if you were injured, you may be liable for a large amount of medical expenses, transport costs, etc. In addition, in the case of an accident, there is a case collect of claims for damages and compensation to the perpetrator is sometimes difficult.
 In order to ensure these, it is recommended to be subscribed to the domestic travel insurance of sufficient amount on your own. Please contact us when you apply for domestic travel insurance.

21. Guarantee of Itinerary

(1) In the case that a serious alteration is made to the Tour Contents described in the left column of Schedule II (except the alterations described in each of the following instances)

we shall pay compensation money for such alterations which is equal to or in excess of the amount reached by multiplying the Tour Price by the percentage specified in the right column of the said Schedule within 30 days counted from the day immediately following the last day of the Tour, except in cases where it is clear that we will bear the responsibility under the provision of paragraph 19.01 regarding the said alterations.

1-1. Alterations due to the following causes:

A. Act of providence.

B. Maelstrom of war.

C. Civil commotion.

D. Orders from government and other public agencies.

E. Suspension of Tour Services like transport and accommodation facilities.

F. Offering a transport service not based on the original travel plan.

G. Measures required to ensure the safety of the life or body of the Tour Participants.

1-2. We do not pay change compensation. In the case of changes related to the canceled portion of when the travel contract has been canceled based on the provisions of paragraph 12 to paragraph 15.

1-3. We do not pay our change.

Even if the order to be provided for travel services described in marketing brochure is changed, if it is able to receive the provision of the travel services while traveling.

(2) Despite this paragraph (1), the amount of change compensation that we pay based on one of the (recruitment group or package) type plan travel contract, it has the upper limit the amount obtained by multiplying 15% in travel price. Also, does not pay change compensation, when it is less than 1,000 yen the amount of change compensation to be paid based on the (recruitment group or package) planning travel contract of one.

(3) We may make the compensation, when to obtain your consent and instead of the payment of change compensation, damages due to money, this and with the provision of economic benefits commensurate.

(4) After the Company has paid the change compensation money on the basis of the provisions of this paragraph (1), if it became clear that liability under the provisions of the Our Company for the change paragraph 19 (1) occurs, customers must be returned changes compensation relating to the change to the Our Company.

Changes that our company may pay change compensation	The rate × travel price below per items forehead = 1 change compensation	
	Case of notified to customer until the day before the trip starts	Case of notified to customer on or after travel start date
1. Change the travel start date or travel end date described the contract document	1.50 %	3.00 %
2. Change the travel sightseeing spot or sightseeing facilities (including restaurants) to admission or destination of other travel was described in the contract document.	1.00 %	2.00 %
3. Changes to things of grade or more low-cost facilities of transportation agency that was described in the contract document (But only if the total amount of the grade and equipment rates after the change was less than that of the grade and equipment described in contract document)	1.00 %	2.00 %
4. Change the name of transport or company as describe in contract document.	1.00 %	2.00 %
5. Change to the Different Flight or Ship service of airport of end of trip or airport of starts of trip in domestic, describe in contract document	1.00 %	2.00 %
6. Changes to the transit or indirect flights of direct flights between the Japan and the international as described in the Contract Document.	1.00 %	2.00 %
7. Changing the type or name of accommodation facilities that was described in the contract document	1.00 %	2.00 %
8. Change to the Types of rooms of accommodation facilities, equipment Change of scenery of other rooms conditions as described in the contract document.	1.00 %	2.00 %
9. Among the changes to the above 1-8, Change of item of there was described in the Tour title of the contract document.	1.00 %	2.00 %

Notice 1. If confirmed document has been issued, the "contract document" the phrase on which it was read as "confirmed document", to apply this table. In this case, when changes between the description of the confirmation document and contract document occurs between the contents of the confirm document and actually and offered travel services, we will handle as an item per each change. Notice 2. also If occurred more in 1 ride ship or 1 night change listed in 4 to 8 is a case. This will be handled as one change per night or 1 ride ship. Notice 3. It does not apply a rate of 1-8 for the changes that are listed in 9, to apply the rates of 9.

22. The responsibility of the customer.

(1) Customers willful, negligence, breaking the law, contrary act in public order and morals or when Our Company has received the damage by the customer who does not observe the provisions of the Company's package type plan travel agreements of Our Company, our Company at our discretion may charge compensation for damages from customers.

(2) Customers must strive for concluding the (recruitment group or package) type plan travel contract and to take advantage of the information that has been provided from Our Company, to understand the rights and obligations of travelers about the contents of (recruitment group or package) type plan travel contract.

(3) Customers, after the travel start, will receive the travel services that have been described in the contract document, when you recognized that the travel service is different from any part of the contract document that has been provided, you must make this known to and inform JOINT ONE promptly.

23. Standard date of travel conditions - travel price.

For the reference date and travel price of this travel and its conditions, it is the day and details that were specified in contract document (brochures, etc.).

24. Other

(1) When the following cost occurs, customer will pay the cost of

A. If the customer requests a tour conductor for personal guidance, shopping, etc. any various costs associated with it.

B. Expenses associated with personal injury, such as the occurrence of such diseases.

C. Expenses associated with the recovery of luggage lost or left behind by Customers carelessness.

D. Expenses related to any another request /arrangements.

(2) Our company may guide travelers to the souvenir shop to ensure the Customers convenience, but, please purchase at your own risk.

(3) For other matters, Our Company will give you travel document or our tour (recruitment group or package) type plan travel contract this will, unless informed otherwise form the literary /basis of your travel.

(4) When you apply the small number of participants in your group tour, you might get your ride to taxi by from the middle size bus and other planning and implementation of travel agent. This in turn may become change of bus route, or a mixture of transport methods

(5) For lift tickets utilization

Recently, as a result of the introduction of automatic ticket gate systems, you will need to pay a deposit to 1000 yen for your lift ticket chip and to utilize the IC path. However, this deposit will be refunded to you after the IC path lift ticket is returned undamaged.

(6) In the inns and hotels, etc., if the customer has added items such as alcoholic beverages, food and other services, taxes are imposed in the consumption tax in principle.

25. Handling of personal information

Personal information may be collected by entrusted travel agencies etc. which undertakes consignment sales contracts with Our company. (Hereinafter referred to as "dealers") and made available to our company in a range necessary for you to receive travel services.

• Personal information that has been supplied in the application form that you submitted when you apply to travel

• Personal information that has been described in the booking sheet on the Internet, when you apply to travel. In addition, any information required to use for contact with customers, and for supply of customers transportation, accommodation facilities, such as while in travel

(main transportation, accommodation facilities, such as is described in the contract in writing arrange services provided) which are required when you apply to travel. In addition, Our Company may be required to use your personal information as described below.

1. Sending information of our travel product and campaign.

2. To get your impressions and opinion.

3. A questionnaire survey.

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4. Offer to special favor service.
5. For make statistical data.

We will provide in order to facilitate travel arrangements and transportation, accommodation facilities the following information to be sent in advance by the electronic method such as the information of the extent necessary to provide, and for those services, such as Your name, age, sex, address, telephone number, email address, passport number, credit card number. Our Company may provide the personal data of customers held by the company to the souvenir shop. For the convenience of customers such as shopping at travel destination.

In this case, it provides your name, personal data related to the departure date and flight number, etc. by sending of electronic method and the like in advance.

Note, if you wish to stop the sharing of personal information to the souvenir shop, please request when applying.

We collect personal information of customers, and about to use, please refer to the following regarding its use:

1. Our Company will provide details about collection purpose, range of use, brochure when you apply
2. Unless we gain your consent, it will not be used except for collection purposes.
3. Our company will get the consent if we provide to third party, deposit, inform you that effect in advance.
4. If you are an underage, our company will obtain the consent of parental authority.
5. We will strictly manage and store

In order to simplify the future for your trip application, we may want to share your information within the company and its affiliates and customers.

For the name of the person or company name who has the responsibility for the management of personal data please refer to the privacy policy of the company's website.

Please Note,

This Booking Procedures, Terms & Conditions document has been created based on the Japanese document.

By any chance, if the difference in the words of nuance occurs we will apply the Japanese travel industry conditions document. If you would like, please refer to Japanese document.

All Nippon Travel Agent Association official member: (ANTA)

JOINT ONE Co., Ltd.

Tokyo Gov. License Travel Agency No.3-7392

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